



[www.olympicare.net.nz](http://www.olympicare.net.nz)

“OlympicCare is an absolutely relevant experience to users of GP. The community server has made it easy for me to find titbits and search the knowledge base that I can add to as well! I am really looking forward to trialling the benefits of MindShare as a means to be in touch with our suppliers overseas”.

OlympicCare User

This OlympicCare User Guide explains how to make use of this community server that has been set up (lovingly!) to prioritise your support needs onsite:

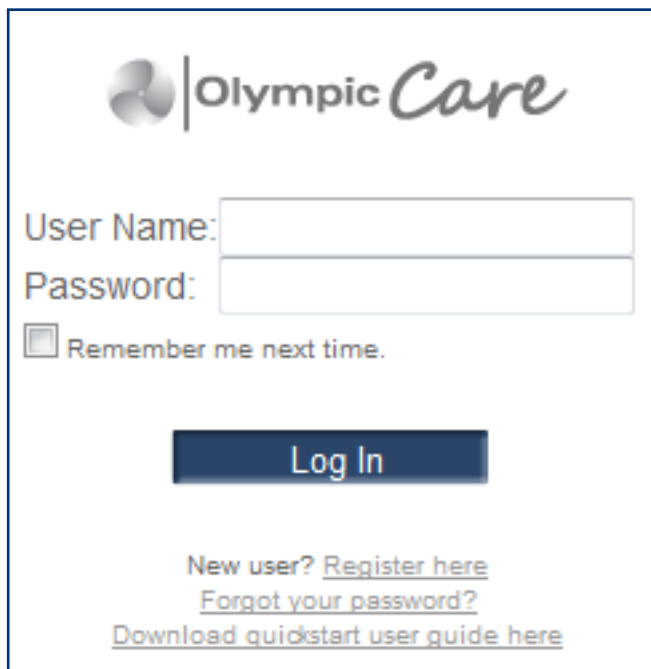
Now, you're in:

### Menu Item 1: is the Homepage!

### OlympicCare Login

Login with your user name, this is your own work-email address

**NOTE:** Reset your password here and re login with your new password.



Spend a few minutes reading up on what the experts have to say. This is where you find latest blogs from Infor's SUN systems and Dynamics GP experts commenting on how-to, across the application. It doesn't matter if you are a new user or a dexterity/VBA guru, this can be your smoko treat!

Or else click here to send me a line to do the above for you ©  
or you can ring me 09 980 3972)

## Menu Item 2: is the BLOGS Page!

This is where we share our weekly experiences with our clients, some of us write at length on common quirks or IT hassles. (we are all in this together. 🎵!!) Either way it definitely provides a good-to-know experience!



Everyone ought to have their own blog! With sites offering free blog space, why wouldn't they? Everyone wants a chance and a forum to express their thoughts, and a blog allows them to do just that. Self expression is one of the most precious gifts and it should be practiced often.

## Menu Item 3: is the Knowledge Base!



Don't let us tell you how what's important and what's not. Make use of this space to store your important GP/SUN how-to documents are charts, think of it as your own site where

you have full access rights to mark your spot on the big www! This is a repository of printable text documents that contain material that are of interest to the common GP/SUN community. For example, documents can contain specifications of libraries, common errors, implementation guides, test suites, articles, etc..

## Menu Item 4: takes you to our Client Portals!

Client Portals contain general information about our clients, it is intended to serve as an introduction of what each of our clients do, to the wider community. We publish useful current information for your company, viewable only by registered users on your site. (e.g:invoices/statements and other critical data held about your account with Infor SUN Systems/Microsoft.)

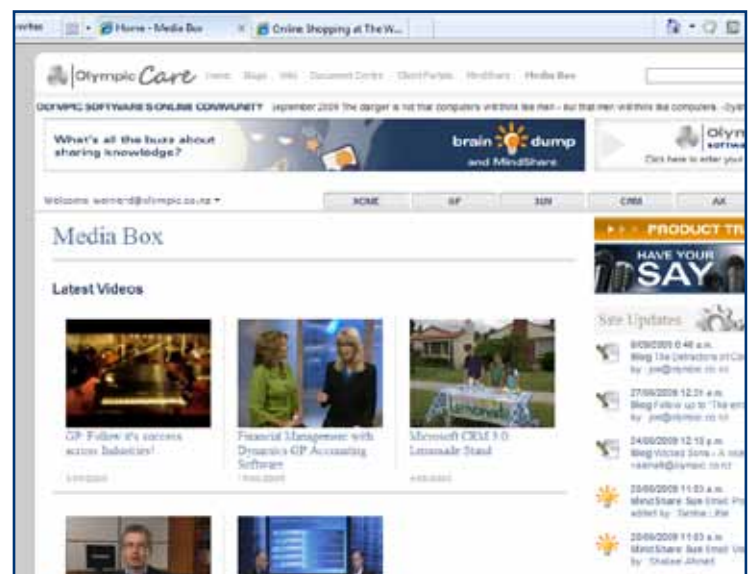
**Most importantly it is your gateway to your unique MindShare portal which is explained further below:**

## Menu Item 5: is MindShare!

If you are not on-board this ship already, what are you waiting for? We are not talking about some watered-down file system. MindShare has the power to make decision-making creative rather than reactive! The power of information sharing/gathering is an experience you need to see for yourself - so get cracking now!

## Menu Item 6: MediaBox!

Find out who else out there is using the same tools as you and compare notes in our multimedia forum, we have some great stories/case studies to share!



## **Olympic Software NZ Ltd**

### **Auckland**

10 Cawley Street  
Ellerslie  
Auckland  
09 357 0022

### **Christchurch**

Level 1, 10 Nelson Street  
Riccarton  
Christchurch  
03 377 0755



**olympic**  
software